

## INTERNET ACCESS

**Wired Internet** – Wired Internet services are available inside and outside the Giant Center at a cost. For wired Internet service, exhibitors must fill out the [Telephone & Internet Line Order Form](#) and send to Hershey IT Department in advance. Based on the order forms, Hershey IT Dept. staff will pre-run the lines to general exhibitor locations. In order to get service to an exhibitor's exact location and activated in a timely manner, it is crucial that exhibitors include an onsite contact name, cell phone #, and exact start date/time of when service is needed on the order form. Each Internet line, as provided, will support a single device. Exhibitors are responsible for providing their own network equipment such as switches /routers if they wish to connect multiple devices to an Internet line. The Internet lines are behind a NAT router, but are completely open, with no firewalls / port filters. The Internet lines provide private IP addressing via DHCP. A limited number of static Public IP addresses are available upon request at additional cost.

**Wireless Internet** - The Giant Center has free, open Wi-Fi available both inside the building and in parts of the outdoor areas. \*Please note, the Giant Center Wi-Fi is offered as is, with no guarantee of service, reliability, or usability. The Giant Center recommends those who need internet for their business, to purchase a wired connection to ensure non-interrupted service.