



RV Show Internet and Telephone Service

Ordering

Internet and Telephone service for the show can be ordered at an additional cost from Giant Center. Orders can be placed by visiting the following webpage and filling out the eForm:

<https://misc.hersheypa.com/r/rv-show.php>

Please submit all orders by August 31st to guarantee service. Due to safety concerns, installs/moves might not be accommodated during show hours.

Billing

Billing will occur after the service(s) are completed as ordered. If a service is canceled after it is completed as ordered, the Install Fee will still be charged, and a partial Service Fee may also apply. If a service is requested to be moved after it is completed as ordered, an additional Install Fee will be charged.

Services

Indoor Internet

Can be ordered and is provided as an RJ-45 Ethernet hand-off. Customers must provide their own router/switch if sharing a line with multiple devices. Maximum Indoor bandwidth is 100Mbps Down / 100Mbps Up per line, and is not guaranteed.

Outdoor Internet

Can be ordered and is provided by Giant Center's in-house DSL. DSL modems are loaned out with each line, and provide an RJ-45 Ethernet hand-off. DSL modems must be returned to the IT Desk by closing time on the last show day. A \$100 replacement fee will be charged per modem that is not returned. Customers must provide their own router/switch if they need to share a DSL line with multiple devices. If sharing a DSL line, it's recommended not to exceed 2 devices per DSL. Maximum Outdoor bandwidth is 20Mbps Down / 2Mbps up per line, but can vary based on distance, and is not guaranteed.

Telephone

Can be ordered both indoors and outdoors at the Giant center. Customers must provide their own equipment such as Telephones, Fax machines, Credit Card terminals, etc.

WiFi

Available as a free courtesy for registered exhibitors. Coverage is inside the Giant Center only, and should not be relied upon for business critical needs. WiFi coverage is not guaranteed in all areas. Registered exhibitors may stop by the Show Office or IT Desk during the show to request access.

**Questions? Please email rvshow@hersheypa.com
DO NOT EMAIL ORDERS OR CREDIT CARD INFORMATION**